

Benny™ Benefits Card receipt requests to arrive via e-mail starting August, 2008.

As you know, the IRS requires you to submit documentation for all Benny™ Benefits Card purchases not verified at the point of sale. Employee Benefits Corporation usually sends you a request for that documentation using a Receipt Request Letter, sent via U.S. Mail.

Starting in August, 2008, Receipt Request Letters will be sent to you via e-mail.

Why use e-mail?

We feel that the sooner we can get the receipt request to you, the sooner you can return your documentation for the purchase to us.

Will this change the the way I submit documentation to Employee Benefits Corporation?

No. You'll print and then return the Receipt Request stub to us with your expense documentation in the usual manner, via fax or U.S. mail.

How will this work?

The first Receipt Request letters will be sent to you via e-mail using the e-mail address we have on file.

In the event we do not have a valid e-mail address, we will send all of the letters via U.S. Mail (this may cause delays in processing your documentation).

How Receipt Requests will be sent

With E-Mail on file	No E-Mail on file
First Notice via e-mail	First Notice via U.S. Mail
Second Notice via e-mail	Second Notice via U.S. Mail
	Suspension Notice via U.S. Mail

If there is no response to the first Receipt Request Letter (First Notice), a second letter will be sent

to the same e-mail address or the same U.S. Mail address (Second Notice). If there is no response to the second e-mail or U.S. Mail, you'll receive a letter via U.S. Mail notifying you that your card is suspended (Suspension Notice).

How do I sign up?

If you have an e-mail address on file with us you

From: **BenefitCentralCardManagementSystem@[64.18.0.187]**
Sent: Tuesday, June 21, 2008 9:26 AM
To: **cardholder@ABCfakelink.com**
Subject: **Important Information Regarding Your Benny™ Benefits Card**

Sample e-mail: Watch for the e-mail and ensure it doesn't land in your blocked e-mail directory

don't have to sign up.

How do I know if you already have my e-mail address on file?

If you activated your account at our web site (www.ebcflex.com) and currently enter your SSN and PIN to view your account online, we have the e-mail address you provided at that time. This is the e-mail address we will use unless you request us to change it.

If I'm getting Receipt Request letters via U.S. Mail, how do I switch to e-mail?

Send an e-mail to ebconline@ebcflex.com with "RR Letters Via E-Mail" in the subject line. Send this e-mail from the e-mail address to which you'd like us to send the Receipt Request Letters.

Will this change the e-mail address you have on file?

Yes. We can only keep one e-mail address on file per participant. If you currently do not have an e-mail address on file with us, we will e-mail the Receipt Request letters and all other notifications

to the new address. That means that if you already have an e-mail address on file with us, *we will replace the old address with the new one.*

What should I expect to receive in my in-box?

The Receipt Request Letter will be sent to you directly via e-mail from "Benefit Central Card

Management System" with the Receipt Request Letter attached to the e-mail as a password-protected PDF file. (In order to view a PDF file on your computer,

you must first download the free, Adobe® Reader software from www.adobe.com). To view the letter attachment, enter your Member ID (your SSN) when requested to enter a password.

If you have any questions regarding this change or any other aspect of your account, please contact Participant Services at **800 346 2126**.



Benny™ Benefits Card

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